

New in Watchdoc v5.4 September 2020



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1. INTRODUCTION

What is new since Watchdoc[®] 5.3? This is what you will discover in this document. Improvements, new features: making Watchdoc[®] easier to use, extending its use and making it more open to other technologies. In short, something to satisfy you even further!

2. THE WESCAN

Scan your documents to an email inbox or to a folder in your work environment from the printer device - that is what WEScan, the new feature in Watchdoc® 5.4*, offers.

Facilitated by the provision of predefined "scan profiles" and "destinations", this quick action can be performed from the device's control panel. This encourages scanning rather than printing, thus promoting the long-term preservation of documents while reducing the environmental footprint of each and every one of them.

* Compatible with Konica-Minolta, Lexmark, and Sharp devices for Watchdoc 5.4.

3. PLUG AND PRINT PORTAL

P'n'P Portal is a tool that allows the mass management of a large number of print queues controlled by Watchdoc® thanks to creation, modification, and deletion functions applicable to the entire printer fleet.

Managed from the Watchdoc® Supervision Console (WSC®), this tool, which requires the WSC telemetry license, offers administrators a significant time saving in terms of management.

4. THE PRINT CLIENT

Installing a network printer that will be controlled by Watchdoc® on a user workstation, you know how to do that. Installing a network printer on 100 different workstations, again you know how to do it. It is just that it takes 100 times longer! And what a thankless task, it is?

Luckily, you can now count on the Print Client. This utility automatically installs network printers and their drivers on the client workstations of your choice from a predefined list of configurations.

The Print Client also manages the security of printing for the various users working from a shared workstation using a SSO application and it secures the printing in case of failure by redirecting the jobs to another operational server.

In brief: The Print Client, is something that you will just not be able to do without it!

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5. THE SAVINGS CALCULATOR

More readable and simpler, the Savings Estimator, a feature of version 5.3, has just been given a makeover and is now called the "Savings Calculator".

More graphical, also taken into consideration photocopies and faxes, the consultation interface makes it possible to see immediately the savings that can be made as well as the environmental impact by modifying certain parameters of the printing activity.

And for those of you who were attached to the previous version allowing a more precise search, rest assured: it remains available!

6. ELASTICSEARCH® LOG CONNECTOR

In Watchdoc®, the printing activity is traced in specific files ("trace files" or "logs") allowing the causes of a potential malfunction to be analysed and thus facilitating diagnosis. These logs are recorded in a dedicated folder on the server hosting Watchdoc® and kept for a predefined period of time.

However, in a master/slave configuration with many slave servers and print devices, finding the right log file can become tedious. And what administrator does not want his task made easier in a failure situation?

Thanks to the Elasticsearch® log connector, all these log files are collected and saved in the Elasticsearch® database. The administrator can thus exploit at will, from a single tool (Elasticsearch®), the data coming from the different servers of the cause of the malfunctions.

And in order to not make anyone jealous, developments on this tool will be continued to make it compatible with databases other than Elasticsearch[®].

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