



Press Release

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Doxense announces the release and availability of Watchdoc® 5.4

DOXENSE, the leading French publisher specialised in intelligent printing and printing systems management announces a new version of its flagship product Watchdoc®.

Pursuing its objective to provide the market with an ecosystem centered on intelligent use of data, Doxense introduces today, September 29th, 2020, the release of Watchdoc 5.4.

Redesigned, this version of Watchdoc is an important step forward. Closely connected to technological developments in the market, in terms of workflow and the management of printouts, Watchdoc® 5.4 is intended to be even more universal (On Premise and Cloud use) and easy to operate in large installations. Watchdoc® 5.4 introduces for the first time a new functionality WEScan, which allows the scanning of documents directly accessible from the MFPs control panel thanks to the embedded Watchdoc application. Finally, and in a way to support companies in their efforts to reduce their ecological footprint, this version of Watchdoc® is upgrading its calculation and cost reduction module to make it even more accurate. These major, innovations make Watchdoc® version 5.4 a must-have solution for any business looking for a high-performance print management solution in terms of cost reduction and offering a wide adaptability to the print architecture of their company. In this new version, Watchdoc® allows the most complex business configurations to adapt smartly their print and document management set up and improve their productivity.

Thanks to the release of 5.4, Doxense offers its customers to be "Ready for Watchdoc".

Cloud print infrastructure support

Doxense allocates a significant portion of its turnover to R&D. The aim being, offering its customers innovative solutions compliant and compatible with market standards, but also making them ready for future developments. The release of Watchdoc® 5.4 is part of this dynamic, thanks to integrated and planned new capabilities in line with changes in the cloud print management ecosystem. The upcoming disappearance (by the end of 2020) of Google Cloud Print, the generalization of Chrome OS and Chromebooks, the rise of Universal Print, are key elements taken into account within the release of Watchdoc® 5.4.

Making it easy for complex and/or large print systems to setup and administrate

With the release of Watchdoc® 5.4, Doxense introduces several new features with a main objective: allowing users and / or administrators of large fleets / printing systems to simplify numerous time-consuming tasks. Watchdoc® 5.4 introduces several tools:

- **Plug and Print Portal** (also called P'n'P Portal), a complementary module to WSC (Watchdoc Supervision Console): an administration portal to simplify the mass management (creation, modification and deletion) of print servers controlled by Watchdoc
- **Print Client**, to simplify and increase the reliability of printing from users' workstations:
 - Simplification of mass deployments of network drivers and print queues in large fleets,
 - Support for shared user workstations (one physical workstation with SSO application for several users)
 - Secure printing flows in case of a print server failure (automatic printing redirection towards a functional server).

- **Elasticsearch Log Connector:** thanks to this tool, offering a centralized access and view of logs in Elasticsearch from each server (master / slave configuration) installed at the customer site.

Scanning capability now part of the Watchdoc® embedded WES interface

Starting with the release of Watchdoc 5.4, WEScan offers users scanning capabilities directly from the MFP panel thanks to the embedded interface of Watchdoc®.

Thanks to WEScan, users have access to most of the commonly used scanning functions (scan to folder, scan to home, scan to mail, scan to me).

The WEScan service is currently available on Konica Minolta, Lexmark and Sharp MFP devices. Additional support for other manufacturers will follow shortly.

The savings calculator

In this new Watchdoc release, the savings estimator has been redesigned. It is also renamed the savings calculator. Doxense wanted it to be more readable and easier to use, and they have also revamped its interface to offer better control of document printouts and to further optimize the environmental impact. Copies and faxes are now taken into account in an even nicer and more graphical interface! These functional developments make the savings calculator a real co-pilot for customers who:

- are sensitive to environmental issues,
- wishing to keep an eye on operational printing costs of their structure
- wanting to evaluate their printing policy efficiency

Talking about these announcements, Vincent LEMAIRE, CEO of Doxense declares:

“For this release 5.4, specifications and guidelines were fairly simple. Facilitating the daily life of our large-user customers while keeping an effective approach of sustainability and integrating new advanced document management and printing capabilities (printing in the cloud, document flow security, responsible document management). New features and capabilities announced in the release of Watchdoc® 5.4 allows Watchdoc to maintain a decisive lead over its direct competitors.

About Doxense

Present in Europe, the USA, China, the Middle East, Russia and Africa, Doxense is the publisher of dedicated "printing" solutions. This company, created in 2005, delivers a software suite dedicated to document and print management.

Doxense's mission is to help its customers achieving their productivity and profitability goals through the optimal use of all printing, reprography and scanning resources in a context of increasing mobility. Its solutions are manufacturer independent. Non-intrusive by design, they generate significant savings both in the private and the public sector. Doxense solutions educate and empower users about cost and environmental impacts of their document management printouts. They also allow customers and partners to address the fleet of printing and copying systems of all their customers and thus allow to remotely manage contracts, installed bases, levels of consumables, page accounting, alert or even account use of each machine.

The major technological agreements signed with all the major print manufacturers reinforces the notoriety of Doxense, of which the reliability and friendly user interface of the solutions are among the best of on the market.

Wishing to know more:

Visit <http://www.doxense.fr>

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