



**DOXENSE**

New ways to leave your mark.



# WATCHDOC

## Customer Needs

Enterprises regardless of their size are looking to implement Print Management solutions for their fleet of multi-vendor printers and copiers. Below, some illustrations at large companies scale:

- Document security – organizations have invested heavily to secure their digital assets. That security ends once an electronic file is converted to a paper-based document. Paper-based output needs to be protected and that protection needs to be easy-to-use and link to their corporate authentication systems.
- Printing Flexibility / Mobile Worker – large organizations have open floor plans and shared network printers. They require their users to have access to all of the devices and all of their features. Additionally, mobile workers need to easily print to any device in any office.
- Cost Savings / Waste Reduction / Environmental Savings – many documents are printed and never retrieved or re-printed multiple times. Organizations want to reduce this waste and gain the associated cost savings. They can also use these reductions as part of their Social Responsibility initiatives.

Additionally, any software solution deployed by large enterprises needs to be:

- ✓ Enterprise Ready – solutions must be flexible to meet the needs of large, complex networks. They must be easy to install and maintain and be both secure and privacy-compliant.
- ✓ Easy-to-use – for a solution to be embraced by the end-users, it must be easy-to-use. With thousands of users, the solution cannot be complex, require little training, and not impact process of their day-to-day tasks.
- ✓ Innovation is a key requirement for new solutions to increase end-user acceptance. The use of mobile technology is a key area of innovation.

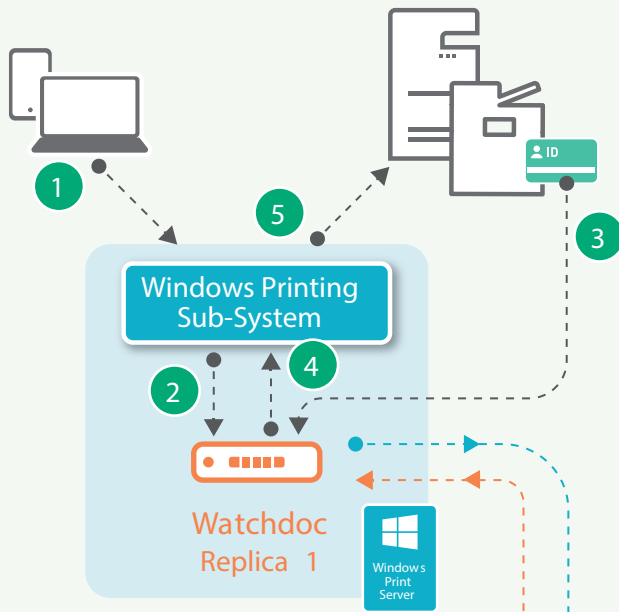


## Watchdoc Features

Watchdoc is a full featured, multi-vendor Print Management solution targeting any size of company customers. Watchdoc reduces cost, reduces waste and helps to save the environment.

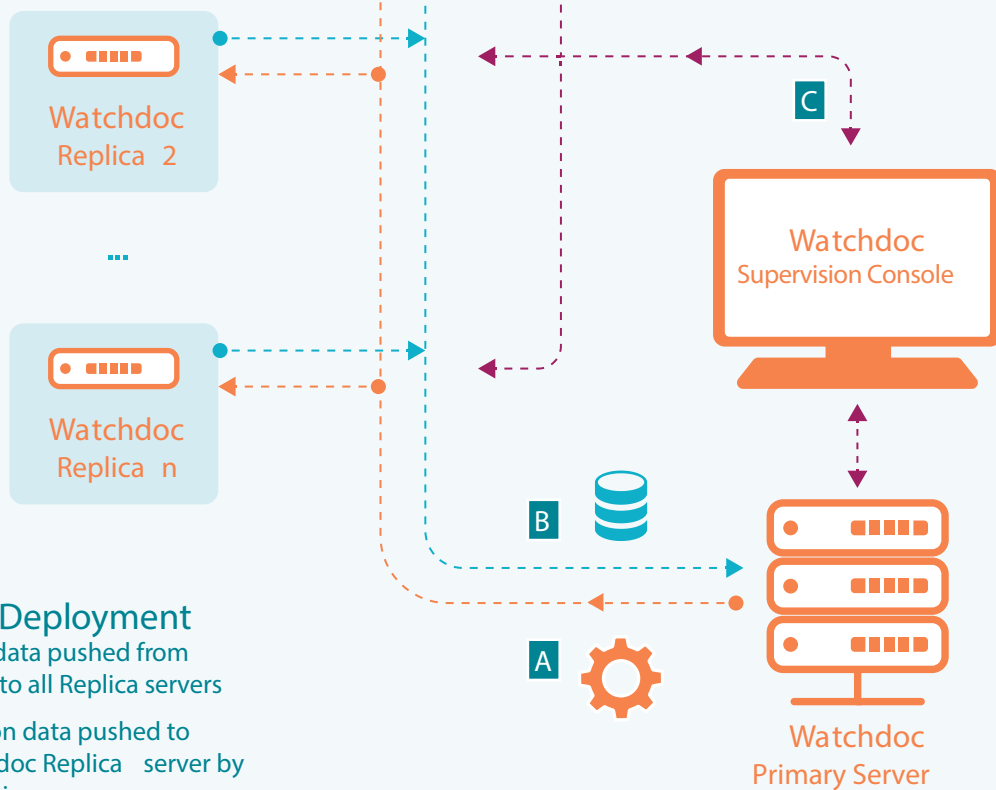
Key features include:

- ✓ Print Release
  - Document security
  - Badge or password authentication to your Active Directory system
  - Cost and environment savings through waste reduction
  - Full support for mobile workers
- ✓ Control
  - Full visibility of your printing and copying environment
  - End-user access to My Account page for their printing profile
  - Voluntary / enforced Print Policy
  - Built-in reports plus simple database schema for custom reports
- ✓ Enterprise Ready Software
  - No workstation software required – easy to install and maintain
  - Massively scalable with Primary / Replica architecture
  - Highly secure – uses standard Windows services (IIS, AD, SQL, SNMP)
  - Fully GDPR-compliant
  - Enterprise experienced consulting backed by automated installation tools
- ✓ Easy-to-Use
  - Standard printing process – no workstation software to learn to use
  - Common user experience across a range of MFP manufacturers and models
  - My Account page for each user to see their printing profile
- ✓ Innovation
  - Tracking of printing and copying expenses in real time, with the related environmental impact.
  - Mobile authentication and print release
  - Watchdoc Inter-Server Printing eases configuration changes



## Watchdoc Print Release

1. User prints as normal
2. Watchdoc intercepts print job from Windows queue, processes, stores job statistics, holds job
3. User authenticates and releases print job at device
4. Watchdoc releases print job back to Windows queue
5. Job printed normally to printer



## Enterprise Deployment

Configuration data pushed from Primary Server to all Replica servers

- A. Configuration data pushed to each Watchdoc Replica server by Watchdoc Primary server
- B. Print job statistics collected from each Replica server and aggregated by the Primary server
- C. Watchdoc Supervision Console provides a simple browser connection with all servers for status, configuration and reporting

## About Doxense

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Doxense has provided printing and copying software solutions since 2005 from their headquarters in Lille, France. At that time, they already had seven years experience with their Print Management product – Watchdoc. Doxense has customers and a reseller network across Europe, the United States, Asia, the Middle East, Russia and Africa.

Its imaging solutions are proven to generate substantial savings, regardless of the customer sector, activity or size. Doxense solutions are compatible with all of the major manufacturers, providing end-users with a common user experience. Its printing solutions are secure and privacy-compliant that are easy-to-use while reducing IT administration.

# DOXENSE

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